



On-Site IT Administrator (m|w|d)

For ALS Automated Lab Solutions GmbH part of SARTORIUS at our site in Jena, Germany, we are seeking an On-Site IT Administrator (m|f|d) to join our team. In this position, you will increase customer satisfaction by record and resolve incidents and service requests encountered in the use of IT hardware and software.

What you will accomplish together with us

- You take over the troubleshooting of IT issues in 1st and 2nd level support
- You are responsible for the provision and installation of Windows client and server systems
- Access management is also part of your tasks
- You will document non-standard Helpdesk procedures
- You will be responsible for IT equipment, inventory management and logistics management

What will convince us

- A Bachelor's or a Master's degree in computer science or similar
- You have several years of relevant professional experience in IT support of Windows client and server systems, including virtualization. 1st and 2nd level support is advantageous
- Proven software skills, e.g. Microsoft Office
- Experience in ITSM is advantageous
- ITIL would be an asset
- Excellent oral and written communication skills in English
- Excellent service skills
- Identification with our core values: Sustainability, Openness, Enjoyment

What we offer

Our ambition is to simplify progress in life science research and the biopharmaceutical industry to help translate scientific findings into new therapeutics faster and more efficiently. So that more people can obtain access to better medicine. Nearly 14,000 employees at more than 60 production and sales locations worldwide are committed to this vision. And together, we have grown strongly over the past years. Do you also want to contribute to our vision? Grow with us and benefit from working with a Global Player that has kept its familiar atmosphere:

- Opportunity for international career development: a global network offering seminars and training sessions, expert and manager career paths
- Open and highly collaborative culture: mutual support within teams and working as equals, team spirit and international collaboration
- Ambitious goals: Sartorius plans to double its sales revenue approximately every five years and expects to grow its global team to approximately 15,000 people in 2025.

We look forward to receiving your application.

www.sartorius.com/career